



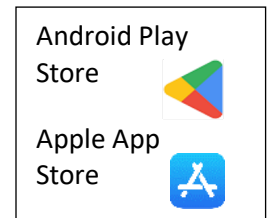
GUIDE TO INSTALLING SELECTED EMERGENCY ALERT APPS ON YOUR SMARTPHONE

This guide is the result of a partnership between the EPO and the Computer Club. It is based on a shared mission of serving our community and bettering the lives of those in Rossmoor.

***Disclaimer:** Instructions and images may not match your smartphone exactly because of the age of your device and/or the version of your operating system. If in doubt, ask for help from a knowledgeable individual or bring your device to the Computer Center.*

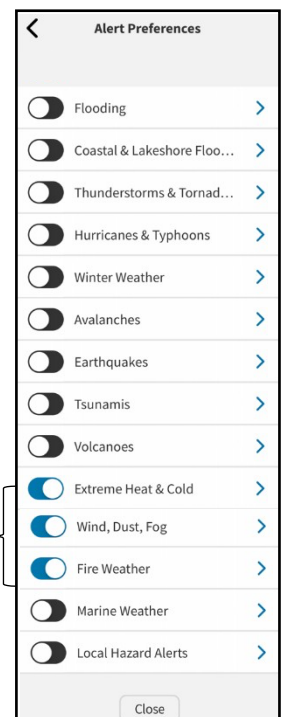
How to add apps to your Android phone or Apple iPhone

- Tap the Play Store app (for Android) or the App Store app (for iPhone). →
- In the search box, enter the app's name (FEMA or MyShake – see logos below).
- Select the app by tapping Install (for Android) or Get (for iPhone).
- Locate the newly installed app:
 - For Android: The app will be added to the end of your home screen.
 - For iPhone: depending on your settings, the app will be added to the home screen's 2nd page, or may only appear in the App Library (final home page).
- Note for iPhone: depending on your settings, you may be prompted to enter your Apple ID and password to install the app.



The **FEMA app** provides real-time weather and emergency alerts which may be tailored to your needs and geographic location. The app also offers a wealth of information about emergency preparedness and options for assistance in the aftermath of a disaster. After installing the app: Select “Allow Notifications” and then your language preference.

- Enter your name (optional).
- Enter your city or zip code, then tap your city's name to confirm.
- Click Next, then click Done.
- From the bottom menu, select Alerts
- Tap your city's name and then Customize Alert Preferences.
 - There are numerous types of alerts you may select, depending on your preferences, by moving the flip switch to the blue position. For Walnut Creek, we suggest choosing these 3 options by flipping the switches to the right.
 - Extreme Heat/Cold
 - Wind/Dust/Fog
 - Fire
 - Note that each selection may be tapped to reveal a submenu of additional options.

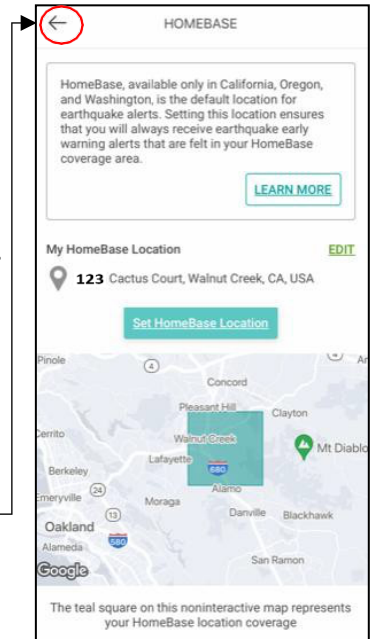




The **MyShake** app provides early warning Alerts for active (in progress) earthquakes in California, Oregon and Washington that are expected to be magnitude 4.5 or greater and will experience light to severe shaking in your location. Although the app may only provide seconds of warning (depending on your proximity to the epicenter), it may still provide sufficient time to drop/cover/hold-on to prevent injury.

The following settings are designed to activate Alerts, as defined above. Optionally, you may also elect to activate Notifications, which provide after-the-fact information about world-wide earthquakes.

- After installing the app, tap to accept or disallow the following settings:
 - Use my location: select Allow While Using the App.
 - Send Notifications: select Allow (for Android, select this option in the phone's Settings menu)
 - Send Critical Alerts: select Allow (not an option for Android).
 - Agree to the Terms and Conditions (flip switch at bottom right to confirm).
- Tap Get Started at the bottom of the screen.
- Tap the green Create button to establish your "HomeBase" (location).
- Tap Set HomeBase Location.
 - Enter your address in the space provided, then confirm by tapping the corresponding location from the list. Tap Next.
- Once your HomeBase is set, click the arrow at the top left.
 - For Android, tap back button on the next screen.



Additional Settings:

Tap "More" in the menu at the bottom right of the screen, then tap Settings (you may need to scroll down your screen to see all of the following options).

1. Tap Play the Alert Sound to familiarize yourself with how the notification will sound.
2. Tap See the Alert Image to familiarize yourself with how the alert will appear on your screen.
3. Tap Custom Earthquake Notifications if you want to receive notifications of earthquakes throughout the world (*not recommended*).
4. Tap to select your preference for showing distances in miles or kilometers.
5. Tap Location sharing and activate / confirm the following settings:
 - **Location – set to Always, which allows receipt of Alerts outside of your HomeBase area. Highly recommended!**
 - **Notifications – confirm Notification switch is set to green.**
 - For iPhone, set switch to green to allow Critical Alerts, which bypasses temporary settings to silence phone. Highly recommended.
 - **Cellular data – set switch to green. This permits the app to work even if you are not connected to Wi-Fi (minor data usage may apply). Highly recommended.**
6. Explore the app's additional features by using the various menu options at the bottom of the screen.

